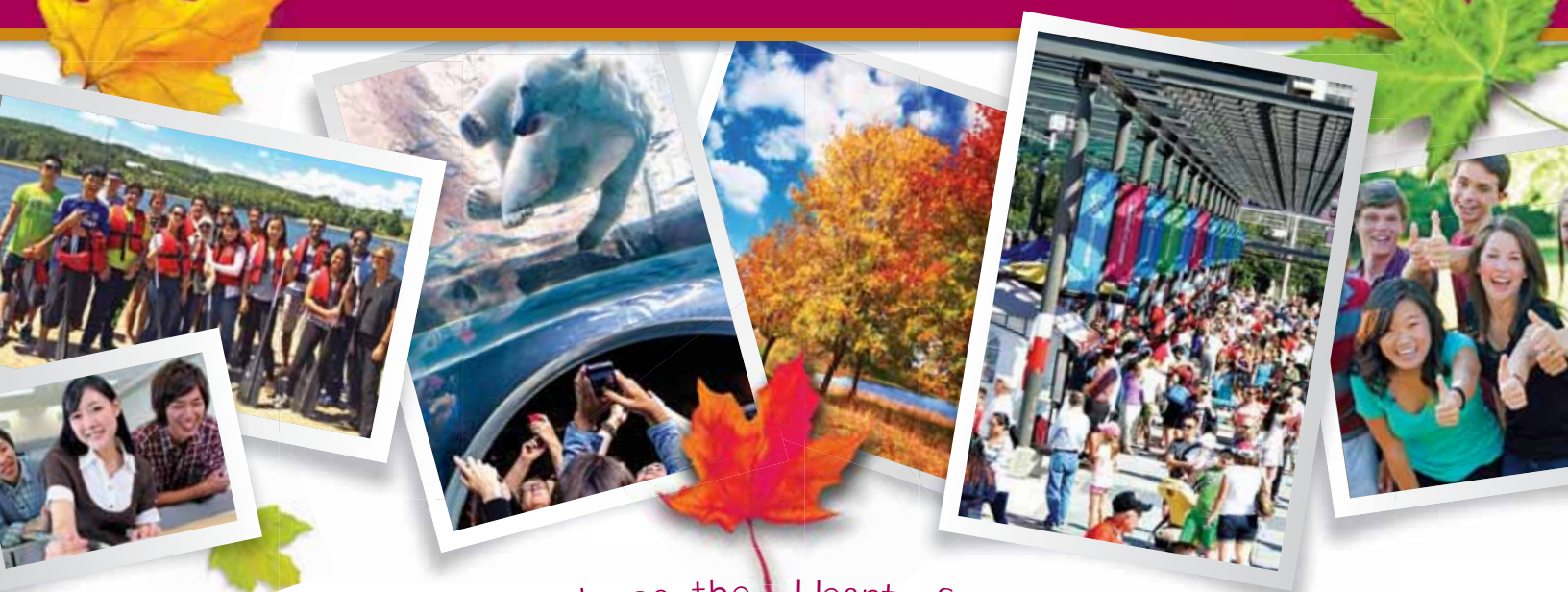




INTERNATIONAL  
ENGLISH SCHOOL

## 2020 PROGRAM GUIDE



*Experience the Heart of Canada!*

[www.heartlandenglish.com](http://www.heartlandenglish.com)

WINNIPEG | MANITOBA

MISSISSAUGA | ONTARIO

# Study IN THE Heart of Canada!

- Friendly and welcoming people
- Exciting city living close to beautiful nature
- Fewer international students - more chances to speak English

Vancouver

Calgary

Regina

MANITOBA

## WINNIPEG

- Canada's 7th largest city
- Winnie the Pooh is named after Winnipeg
- Over 2,700 hours of clear skies and sunny days – the most of any Canadian city
- One of the most affordable and livable cities in Canada
- Very diverse population
- Ideal location for English language learning

### WHAT TO DO

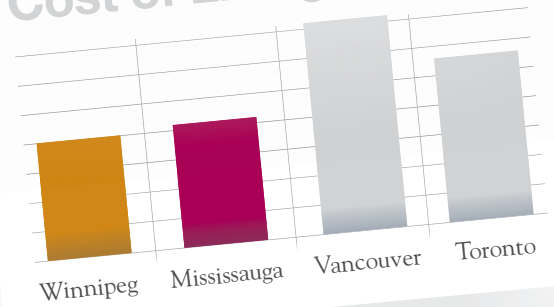
- Go to the beach! The province of Manitoba has many lakes and parks close to Winnipeg.
- Attend one of the many annual festivals like Festival du Voyageur, Fringe Festival, and Folkklarama.
- Visit The Forks, Winnipeg's most popular tourist destination which is home to the Canadian Museum for Human Rights.
- Enjoy the many shops and restaurants in the historic Exchange District, where Heartland school is located!







## Cost of Living by City



# MISSISSAUGA

- Canada's 6th largest and fastest growing city
- Home to Canada's largest airport, Toronto Pearson International Airport – this may mean only one flight from an international major city
- Exciting downtown Toronto is 45 minutes away, making it easy to visit
- The Streetsville Bread and Honey Festival is one of the longest running and most popular events
- Great boutique and unique shopping in Port Credit
- Ideal location for English language learning

## WHAT TO DO

- Explore the city's 480+ parks and nature trails.
- Shop Ontario's largest shopping centre, Square One Mall.
- Enjoy many of Ontario's famous attractions close to Mississauga, Niagara Falls, The CN Tower, Ripley's Aquarium, Canada's Wonderland and more.
- Visit the famous Great Lakes which have borders in Canada and The United States.



# English Programs

## General Information

Heartland offers comprehensive English as a Second Language (ESL) programs for international learners. There are programs for beginners to advanced levels. Courses are designed for maximum student participation.

The General English Program is a flexible ESL program focusing on improving your English ability.

- Start any Monday and study any length of time (from one week to one year, or longer)
- Classes Monday to Friday
- Part-time and full-time options available (Semi-Intensive 15 hrs/wk, Intensive 25 hrs/wk or Super-Intensive 33 hrs/wk)
- IELTS Preparation or Conversation Class (8 hour per week class or as part of Super-Intensive Program)
- Five levels from Entry to Advanced with a focus on all skills: reading, writing, listening, and speaking
- On their first day, students take a placement test to determine their class level
- Weekly progress testing to provide summative and formative feedback
- For maximum student participation the average is 15 students per class, maximum 20 students.
- Evening and Saturday classes in CELPIP, IELTS and general English offered on occasion. Check our website for availability.

## CLASS SCHEDULE

		Monday	Tuesday	Wednesday	Thursday	Friday	PROGRAM		
	9:00 – 12:00	<div>Morning Class (multi-skill classes, based on level) Break 10:30 to 10:45</div>					Semi-Intensive	Intensive	Super-Intensive
	12:00 – 1:00	Lunch Break							
	1:00 – 3:00	Reading	Listening	Writing	Speaking	Activity, Movie, or Tutorial			
		Break 2:00 – 2:10							
	3:15 – 5:15	IELTS Preparation or Conversation Class							

# Pathway Programs COLLEGE & UNIVERSITY

## Overview

Begin a Pathway Program at Heartland and receive conditional acceptance into available programs at our partner colleges and universities. During the program students will receive on going feedback from teachers on academic progress.



## Pathway to Canada

### Heartland Pathway Program

**10 to 40 weeks Full-time Intensive**

Improve your English to meet post-secondary requirements

### College or University Program

**1 to 4 years**

College and university students can receive an off-campus work permit to work 20 hours per week

### Post Graduate Work Permit\*

**1 to 3 years**

Work permit length depends on length of college or university program

### Canadian Permanent Resident\*

Apply for Permanent Resident status after working 6 months (Manitoba) or 1 year (Ontario)

## Applying for the Pathway Program

### STEP 1

Apply to Heartland and pay fees

### STEP 2

Take an on-line placement test to determine level and length of program (Minimum 10 weeks)

### STEP 3

Receive a Pathway Letter of Acceptance from Heartland

### STEP 4

Apply to the pathway partner college or university

\* For work permit and permanent resident information please visit the Immigration, Refugees and Citizenship Canada website: [www.cic.gc.ca](http://www.cic.gc.ca)

The following colleges accept Heartland English Advanced 1 - (level 4) or Advanced 2 - (level 5) of the Intensive English Pathway Program. Program completion requires a minimum grade and attendance of 80%. Students must complete a minimum of 10 weeks in the required level to meet the English entrance requirements of the pathway college or university. If students test into a lower level than what they require, they will need to complete each lower level to reach their required level for the Pathway. Each level at Heartland is 10 weeks. Therefore lower level students should expect to spend up to 40 weeks studying.

## MANITOBA PATHWAY PARTNERS



## ONTARIO PATHWAY PARTNERS







# Student's First Day

Here is what students can expect on their first day as they are welcomed to Heartland:

8:45 a.m.	<b>Students arrive at school</b>
9:00 – 10:45 a.m.	<b>Placement test</b> ( <i>language level assessment</i> )
10:45 – 11:00 a.m.	<b>Break</b>
11:00 – 12:00 p.m.	<b>Student orientation</b> ( <i>school and city information</i> )
12:00 – 1:00 p.m.	<b>Lunch break</b>
1:00 – 3:00 p.m.	<b>Students join classes based on their level</b> ( <i>Intensive and Super-Intensive Programs</i> )
3:15 – 5:15 p.m.	<b>IELTS or Conversation</b> ( <i>Super - Intensive Program only</i> )



## HEARTLAND LEVELS

Heartland Level		Approximate Equivalent					
Heartland Level	Textbook	CEFR	TOEFL iBT	CAEL	IELTS	CELP/IP / CLB	TOIEC
1 Entry	Top Notch 1	A1 - A2	26 - 38	10 - 40	< 4.0	< 3	110 - 380
2 Intermediate 1	Top Notch 2	A2-B1	38 - 52	40 - 50	4.0 - 4.5	4	380 - 520
3 Intermediate 2	Top Notch 3	B1	52 - 70	50 - 60	4.5 - 5.5	5	520 - 700
4 Advanced 1	Summit 1	B2	70 - 90	60 - 70	5.5 - 6.0	6 - 7	700 - 800
5 Advanced 2	Summit 2	C1-C2	90 - 120	70 - 90	6.0+	8.0+	800 - 990



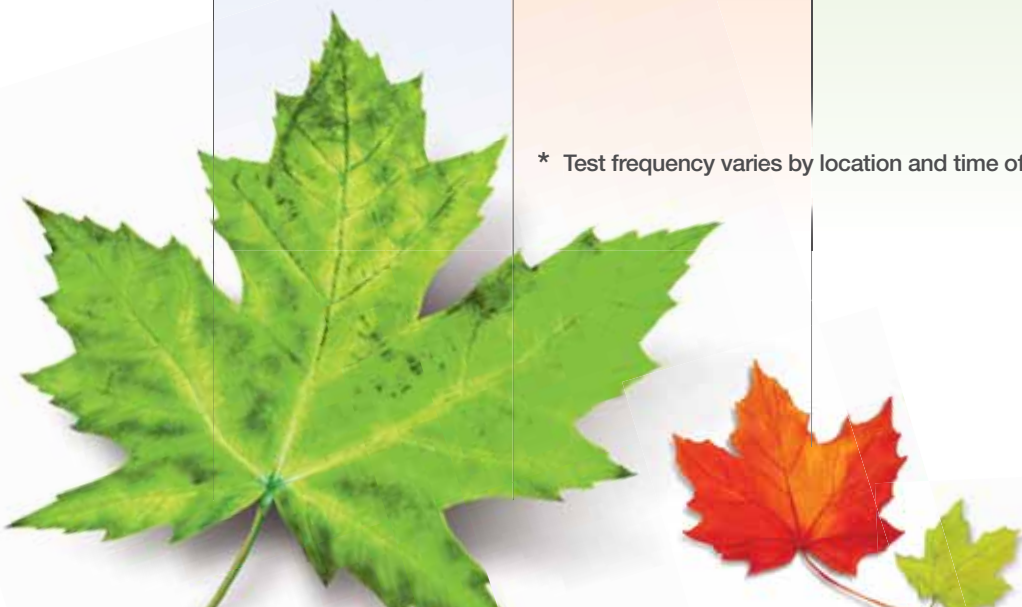
# English Language Testing

	 <b>Test of English for International Communication</b>	 <b>The Canadian English Language Proficiency Index Program</b>	 <b>The Canadian Academic English Language Assessment</b>	<b>IELTS</b> <b>The International English Language Testing System</b>
When is the test offered? *	<b>1 time a month</b> <a href="http://heartlandenglish.com">heartlandenglish.com</a>	<b>3 times a month</b> <a href="http://heartlandenglish.com">heartlandenglish.com</a>	<b>1 time a month</b> <a href="http://heartlandenglish.com">heartlandenglish.com</a>	<b>5 times a month</b> <a href="http://ieltsmb.com">ieltsmb.com</a>
What is the test used for?	<b>Business and workplace</b>	<b>Canadian Immigration and Citizenship</b>	<b>Canadian College and University Entrance</b>	<b>Immigration, Work and College/ University Entrance</b>
How is the test delivered?	<b>Paper Based</b>	<b>Computer Based</b>	<b>Computer Based</b>	<b>Paper or Computer Based</b>
How long does the test take?	<b>2 hours</b>	<b>3 hours</b>	<b>3 hours</b>	<b>3 hours plus speaking assessment time</b>
What does the test measure?	<b>Measures listening and reading ability</b>	<b>All skills, reading, writing, listening and speaking covered in one sitting, on the computer</b>	<b>All skills, reading, writing, listening and speaking covered in one sitting on the computer</b>	<b>Paper and computer based tests cover reading, writing and listening in one sitting. Speaking for both tests is completed in person with an examiner</b>

\* Test frequency varies by location and time of year



IELTS is jointly owned by British Council, IDP: IELTS Australia and Cambridge English Language Assessment







At Heartland, we are  
dedicated to providing students WITH A

 **WORLD CLASS**  
learning AND living  
experience...





# Accommodations

## Homestay Program

Learn English faster when you live with a Canadian family!

*Homestays include:* a private room, shared bathroom, 3 meals per day and free airport pickup.



## Our Homestay Promise

- ★ Each homestay goes through an approval process which includes an interview, personal home inspection, reference checks and criminal record checks.
- ★ Students are placed in homes according to their preferences and needs.
- ★ Homes are within a close and convenient public transit ride to school.
- ★ Each family speaks English with students in the home.
- ★ Homestays provide a private room with clean sheets and towels.
- ★ Families provide food for breakfast, lunch and dinner daily.

### DOWNLOAD THE NEW ARRIVAL APP!



Find helpful info about Heartland, what to expect, and who to contact. Search **"Heartland Arrival"** to download. Available for iPhone and Android.

*"We accept students into our homes, and they become family. When they leave, we miss them a lot, but know we'll always stay in touch".*

## Residence Options

Living in a residence gives students the opportunity to live together with university students – enjoying more independence plus the chance to make new friends. The fee includes room rental; meals are available, but purchased separately. Heartland does not have its own residence but has university and college partners that provide space for our students throughout the year. All residences are close to the school. The residences available are:

### AIRPORT PICK UP SERVICE **FREE**



When students arrive they will be met by a Heartland staff member holding a sign with their name on it.  
*(For students staying in Heartland accommodations.)*

### WINNIPEG OPTIONS

#### Red River College Residence

This residence, renovated in 2019, has modern facilities and is conveniently located next to Heartland. Single and double rooms available.

#### William and Catherine Booth College

College residence located in city centre across from the University of Winnipeg, run by the Salvation Army. The residence is directly associated with the Booth University College, a Christian college.

### MISSISSAUGA OPTIONS

#### University of Toronto, Mississauga Campus *(only available May through August).*

University of Toronto residence is a short bus ride away from Heartland and includes many wonderful amenities.



# THE Canadian EXPERIENCE



Being involved in Canadian culture and community gives students the chance to practice their English in real situations and get the most out of their experience. This is the best way to learn English!

What's **YOUR** favourite Canadian activity?

"I love **camping**  
in the summer and  
**ice fishing**  
in the winter!"

"I have fun going  
to my friends' cabins  
on weekends or to  
**live music**  
in the city."

"The **Arts & Culture**  
scene in Canada is so  
impressive, it's a big part of  
what drew me here."

"I have experienced **curling**,  
**five pin bowling**  
and other Canadian  
sports since living here!"

"I spend as much  
time as I can at  
**Art Galleries**  
and **Museums**  
and going shopping!"

"In the fall my family takes a  
**road trip** all around  
Ontario and the red, yellow  
and orange leaves are  
always so beautiful."



# HeartLand FAQ's

## Who studies at Heartland?

Heartland students are young professionals, university and college students, people who are retired and travelling in Canada, and family members who are visiting from another country. Every student has a story and personal reason to learn English and we welcome them all.

### Mississauga nationality mix

■ Mexican	22%
■ Brazilian	14%
■ Chinese	8%
■ Colombian	7%
■ Japanese	5%
■ Indian	4%
■ Taiwanese	4%
■ Vietnamese	3%
■ Turkish	3%
■ Italian	3%
■ Other(34 countries)	29%

### What is the minimum age?

The minimum age requirement is 16 years old; however, Heartland occasionally makes exceptions for 14 or 15 year old students if they have local family support.

### Is there a maximum age?

Heartland has welcomed students in their 70s and 80s. There is no age limit to learn English!

## What makes Heartland a high quality school?

For 20 years, Heartland's goal has been to offer the best ESL programming in a supportive and welcoming Canadian environment. Heartland is accredited by Languages Canada and has Designated Learning Institution (DLI) status from the Government of Canada. In 2019 Heartland received the exclusive and prestigious IALC quality accreditation.

### Winnipeg nationality mix

■ Brazilian	24%
■ Chinese	23%
■ European	11%
■ Korean	6%
■ Indian	6%
■ Japanese	5%
■ Mexican	4%
■ Vietnamese	3%
■ Colombian	3%
■ Iranian	2%
■ Other (34 countries)	15%

### What is the public transportation system?

Winnipeg has an efficient public bus system called Winnipeg Transit. Visit [www.winnipegtransit.com](http://www.winnipegtransit.com) for more information. In Mississauga, students can take the Mi-Way bus system anywhere in the city. For more information visit [www.miway.ca](http://www.miway.ca)





# School Policies

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## Attendance Policy

- Classes start at 9:00am. Students must be in their class by 9:15am. Students arriving after 9:15am must wait until the morning break to join the class.
  - Classes take a break for 15 minutes each morning from 10:30am to 10:45am and a 10 minute break from 2:00pm – 2:10pm. Students are expected to return to class promptly after the break.
  - If a student misses more than 3 hours per week, they must meet with their teacher and the Director of the school.
  - Lateness and absence can be excused if the student notifies the school beforehand and provides a reasonable excuse for the lateness or absence.
- 

## Break Policy

Students may take breaks while studying at Heartland. To be eligible for a tuition credit or refund, students must:

- Notify the school at least 2 weeks in advance.
  - Take a break for a minimum of 5 school days.
  - Provide a reasonable excuse for taking a break.
- 

## Refund Policy

- All application fees, placement fees and bank fees are non-refundable.
- If a student withdraws from their program before the start of their studies, but not due to visa denial, the school will refund 50% of the tuition fees.
- If a student visa application is denied, the school will refund all fees (except for application, placement and bank fees).
- If a student withdraws (or is dismissed) from the program after the start of their program, the school will refund 50% of the tuition fees that have been paid, but not used.

- To apply for a refund, the student must submit a Refund Request Form at least 2 weeks in advance.
  - Refunds owing to the students will be paid within 14 days of receiving the Refund Request Form.
- 

## English-Only Policy

To create the best possible learning environment for students, Heartland enforces an English-only policy.

This policy helps students improve their English quickly and makes them feel comfortable with each other.

### English Only Policy Rules:

- Students must only speak English at the school at all times.
  - If a student is caught speaking a language other than English they will be asked to leave the school immediately. The student will not be able to return for the remainder of the day.
  - Repeat offenders may be dismissed from their program.
- 

## Medical Insurance Policy

It is mandatory that all students have medical insurance. Insurance can be purchased from Heartland for \$2.25 per day. If insurance is not purchased from Heartland, the student must show proof of medical coverage.





Heartland 1999



Heartland 1999

# OVER 20 YEARS OF QUALITY ENGLISH EDUCATION

Opening in 1999, Heartland's goal was to provide the best language learning environment with a focus on caring and professional teachers and welcoming support staff. Over the years, Heartland has changed locations in Winnipeg, opened a new school in Mississauga, and offered new courses to meet the needs of the thousands of students from over 75 countries that have come to study. What has not changed is the Heartland commitment to continue to be a leader in English learning excellence and education.

— ESTABLISHED IN 1999 —

 **HeartLand**  
INTERNATIONAL ENGLISH SCHOOL



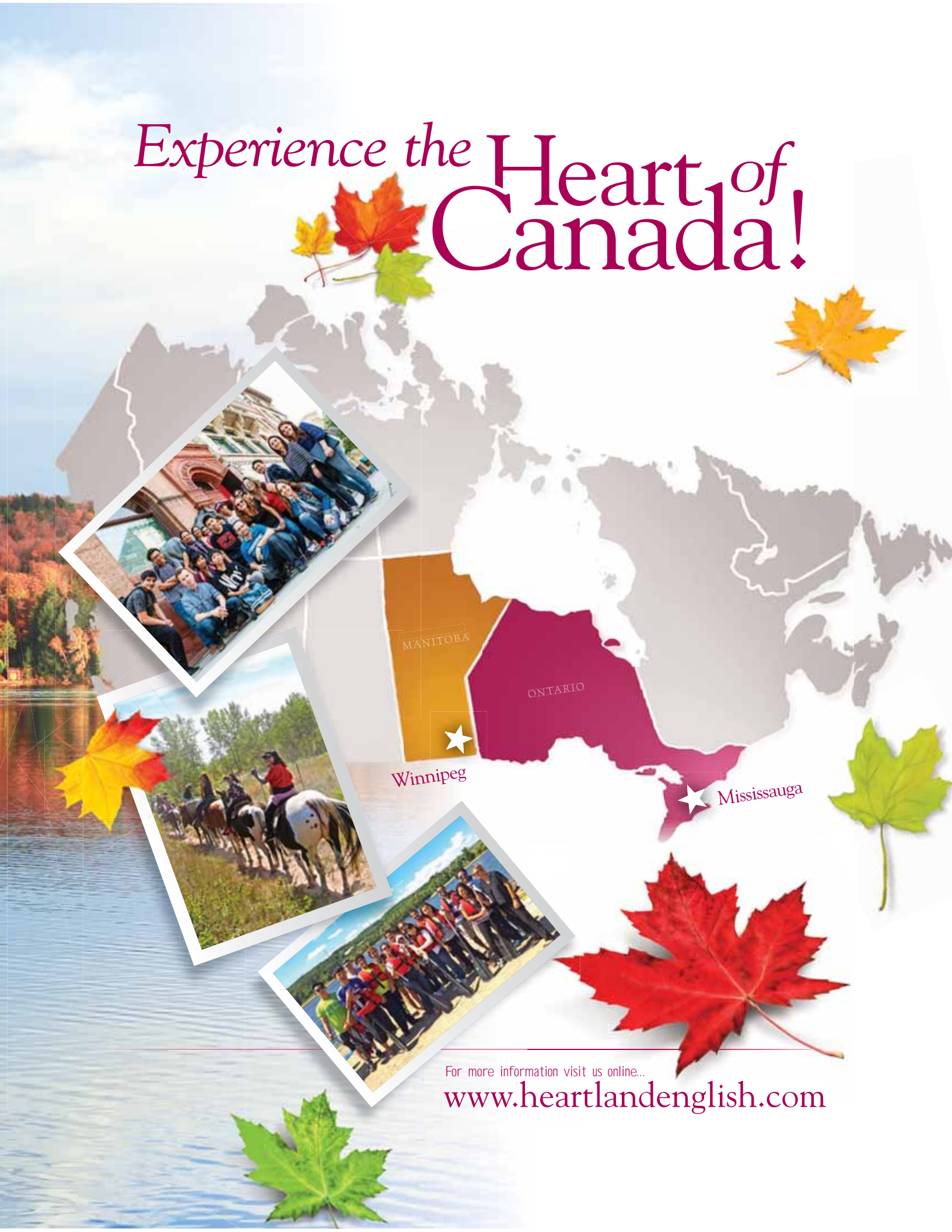
Heartland 2019



Heartland Celebrates 20 Years



# *Experience the Heart of* Canada!



MANITOBA

ONTARIO

Winnipeg

Mississauga

For more information visit us online...

[www.heartlandenglish.com](http://www.heartlandenglish.com)





INTERNATIONAL  
ENGLISH SCHOOL

*Experience the Heart of Canada!*

## Contact Information Heartland International English School

280 William Avenue  
Winnipeg, Manitoba Canada R3B 0R1  
Telephone: 1 (204) 989.8448  
E-mail: [info@heartlandenglish.com](mailto:info@heartlandenglish.com)

1300 Central Parkway W, Suite 200  
Mississauga, Ontario, Canada L5C 4G8  
Telephone: 1 (905) 542.4977  
Email: [welcome@heartlandenglish.com](mailto:welcome@heartlandenglish.com)

### Where you can find out more about Heartland...



[youtube.com/heartlandenglish](https://youtube.com/heartlandenglish)



[facebook.com/Heartlandenglish](https://facebook.com/Heartlandenglish)



Follow us on Instagram @heartlandenglish  
Post photos of your time at Heartland to #heartlandenglish

[www.heartlandenglish.com](http://www.heartlandenglish.com)

### Accreditations & Organizations:



International Association  
of Language Centres

